



## Services and Pricing Schedule – Customer Rates

### Automated Conferencing – Per Minute Rates

#### **ReadyConference® Plus – Audio (Reservationless & Scheduled)**

Direct Dial (Toll).....	\$0.10 / Minute
Toll Free & Record/Playback (Contiguous 48 US States), Moderator Dial Out (50 US States) .....	\$0.10 / Minute

#### **ReadyConference® GlobalMeet®**

**Group 1** ..... \$0.10 / Minute

Direct Dial (US Toll Number)

**Group 1A** ..... \$0.10 / Minute

Toll Free & Record/Playback (Contiguous 48 US States),  
Moderator Dial Out (50 US States)

**Group 1B** ..... \$0.22 / Minute

Local Access: France (Lyon, Lille, Marseille, Paris); Germany  
(Berlin, Cologne, Hamburg, Frankfurt, Munich); UK (Birmingham,  
Glasgow, Leeds, Liverpool, London, Manchester

**Group 2** ..... \$0.30 / Minute

Local Access: Australia (Sydney); Austria (Graz, Vienna);  
Belgium (Brussels, Liege); Brazil (Sao Paulo), Finland (Helsinki);  
Denmark (Copenhagen); Hong Kong; Ireland (Dublin); Italy  
(Milan, Rome, Turin); Japan (Tokyo); Mexico (Mexico City);  
Netherlands (Amsterdam, Rotterdam); Norway (Oslo), Russia  
(Moscow, St. Petersburg); Singapore; Spain

**Group 2 (cont)** (Barcelona, Madrid, Valencia); Sweden (Stockholm);  
Switzerland (Geneva, Zurich)

**Group 3** ..... \$0.35 / Minute

Local Access: India (Bangalore, Mumbai); Taiwan (Taipei)

**Group 4** ..... \$0.45 / Minute

ITF: Australia, Austria, Belgium, Bulgaria, Denmark, France, Germany,  
Hong Kong, Hungary, Israel, Luxembourg, Malaysia, Monaco,  
Netherlands, New Zealand, Poland, Singapore, South Korea,  
Switzerland, United Kingdom

**Group 5** ..... \$0.55 / Minute

ITF: Argentina, Czech Republic, Greece, India, Indonesia, Japan, Latvia,  
Mexico (also includes National Toll Free), Norway, Portugal, Russia,  
Slovakia, Slovenia, Spain, Sweden, Uruguay,

**Group 6** ..... \$0.75 / Minute

ITF: Chile, China, Colombia, Ireland, Italy, Lithuania, Panama, South  
Africa, Thailand, Venezuela

### Billing Services

Online Management Reporting, Archiving and Electronic Bill Data* .....	No Charge
Detailed Paper Invoice .....	\$14.95 / Invoice

\* Customer must elect electronic billing to receive

### **Billing Footnotes:**

Services will be billed in U.S. dollars, unless expressly stated otherwise. International rates and surcharges apply on a per minute basis for all calls originating outside the non-contiguous United States. Call set-up and disconnect charges also apply to all inbound and outbound legs of all calls. PGi rounds completed calls to the next full minute on a per participant basis and rounds the price of the call to the nearest whole cent. Services that are not listed herein, including Enhanced Services such as moderator set-up, cancellation, rescheduling and no-show fees for Operator Assisted calls, are subject to PGi's Standard Charges, which are available upon request from the Customer's PGi Sales Representative. PGi is required by the Federal Communications Commission (FCC) to contribute to the federal Universal Service Fund (USF), which subsidizes telecommunications services to low-income customers and customers in rural areas, as well as discounts on Internet access for eligible schools, libraries and rural health care providers. PGi assesses federal USF charges, which reflect the applicable quarterly contribution factor as established by the FCC, on audio conferencing services to recover the cost of its federal USF contributions. PGi imposes a 2.95% monthly carrier cost recovery fee (CCRF) on audio conferencing services to recover costs associated with regulatory requirements and compliance, as well as costs imposed by its underlying telecommunications carriers, including regulatory and compliance costs they recover from PGi. PGi will not provide advance notice of any change in USF charges or in CCRF. USF and CCRF fees are neither taxes nor government-required charges. 8/24/10