Welcome to the Starfish page for the RIT community! Within this site you will find an overview of the academic alert system, training documentation, and FAQ's.

**PLANNED OUTAGE**

Due to planned maintenance and updates Starfish will be unavailable on **Saturday 12/1/18 beginning at 12:00AM (ET) for up to 8 hours**. You will not be able to access Starfish during the downtime and the Starfish daily email summaries will not be delivered during the outage (check your Tracking tab for any new alerts). More specific information about the updates will be sent to academic advisors next week. If you have questions or need assistance, please call Stephanie at (5-5057) or email starfish@rit.edu

**Fall 2181 Academic Progress Surveys***

Academic Progress survey 2181-1 will open at 7am on Monday September 17th and close at 11pm on Sunday October 7th.

Academic Progress survey 2181-2 will open at 7am on Monday October 15th and close at 11pm on Sunday November 4th.

Last day to withdraw with a grade of “W” is Friday November 9, 2018.

All 2181 flags will be Cleared on Friday December 21st.

*You can send an academic alert at ANY point in the term by using the “Raise Flag” function.

**IMPORTANT INFORMATION FOR INSTRUCTORS:**

[Starfish Instructor Quick Guide](#)

[How to Complete an Academic Progress Survey Video](#)

Starfish allows the course instructor to easily inform a student that they may be at-risk in specific areas within the course. Advisors assigned to the student also receive notification of the instructors concern. Instructors and advisors can then take a coordinated approach to help students utilize campus resources and develop an action plan.

The progress survey allows an instructor to send alerts related to different aspects of academic performance (attendance/participation, low assignments/tests scores, or multiple concerns). Each topic identified as a concern will generate an automated email that goes directly to the student. We ask that you:

- Check only **ONE** box for the performance area of **greatest** concern
- Indicate in the comment box any specifics about the alert, including your concerns related to the other performance areas.
- Selecting more than one box triggers separate emails to the student for each area of concern, resulting in multiple emails.
- Any time an instructor raises a flag (via progress survey or "Raise Flag") and includes a comment, the comment is embedded in the standardized email and goes directly to the student. Please direct all comments directly to the student.
- All comments and messages are stored in the Starfish system and are disclosable under FERPA.
- In-person training is highly recommended for instructors to understand the system's additional functionality & communications related to alerts. In the meantime, a user can get a good overview of the system by reviewing the information listed under each of the menu items included on this site.

**Training and Questions:**

Training sessions will be offered through CPD on:

- Thursday 9/20/18 @ 2-3pm in CIMS 2160
- Wednesday 10/17/18 @ 10-11am CIMS 2160
- Please register at: [https://www.rit.edu/fa/cpd/starfish-academic-alert-instructors-and-advisors](https://www.rit.edu/fa/cpd/starfish-academic-alert-instructors-and-advisors)

- The **step-by-step guides** on this site serve as a user guide.
- For individual training or questions, please email starfish@rit.edu or call 585-475-5057
• If you have any questions not addressed on this site, please contact starfish@rit.edu

We are continuously developing this site and information will be updated regularly; please check back frequently for the newest updates about academic alerts!