

Cengage - Instructor Documentation

Cengage Learning is designed to seamlessly integrate with your institution's Learning Management System.

The use of third-party integrations in courses is at the discretion of the instructor with the understanding that many of these of these tools have support and documentation provided by their publisher, not RIT's Academic Technology Support. Most third-party integrations are not actively monitored RIT's Academic Technology Support and may be subject to unexpected changes or service interruptions from their publishers. Please refer to the documentation below for information specific to this integration.

Cengage has many products. If you have questions regarding which products can take advantage of this integration you will need to contact your Cengage representative.

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1. Technical Support Contacts

1.1. Vendor Technical Support

Support for the Cengage integration for Instructors and Students is provided by Cengage.

- <http://solutions.cengage.com/DCS/Desire2Learn/Technical-Support/>

1.2. RIT Technical Support

Academic Technology Support can assist instructors with accessing the Course Builder tool in to their courses on myCourses. All further support for this third-party integration is provided by the vendor noted above.

- [Academic Technology Support](#)

2. Adding Cengage to your Course

The vendor has provided Instructor documentation on their site at: <https://www.cengage.com/training/>

They have a number of different platforms. Please select your product and then search their documentation for LTI Integration with Brightspace. Brightspace is the name of the LMS product branded as myCourses at RIT.

Important Notice

Per the vendor's documentation, once the Links are added to the course the instructor must launch the course first to setup the course name and section information.

No students will be able to access the course until this process is complete. Please make sure to follow the vendor's documentation thoroughly.

This only needs to be completed in a course once at the start of each semester.