

# System Status and Maintenance

## System Status

Stay current with myCourses system status, performance, security, and scheduled maintenance updates via the News on the My Home page of myCourses and the Twitter feed [@RIT\\_myCourses](#) streaming live below.

Tweets by [@RIT\\_myCourses](#)

## How to stay up to date with myCourses

- Read the Announcements on the My Home page of myCourses
- [Enable News Notifications](#) to receive the Announcements as email and/or text alerts
- Bookmark this page to check the status of myCourses
- Follow [@RIT\\_myCourses](#) on Twitter
- [Review the Known Issues for myCourses](#)
- See below for additional information

## System Maintenance

### Scheduled Maintenance

All myCourses services and related websites may be unavailable for use during scheduled maintenance times. Due to the set schedule for this work, these maintenance periods are not announced beyond this notice.

Times for these scheduled maintenance windows are the first Sunday of each month, from 1:00 AM to 7:00 AM Eastern Time.

- Instructors are encouraged to set assignment due dates that avoid these scheduled maintenance windows.
- Students are encouraged to avoid submitting work or taking quizzes during these maintenance windows.

### Additional Maintenance and Downtime

Any planned downtime for maintenance outside of the scheduled maintenance will be announced in the Announcements on the My Home page and through [@RIT\\_myCourses](#) on Twitter.

All efforts are made to perform additional maintenance and updates during the breaks of the main regular academic session of the semesters. Emergency maintenance and security concerns may require immediate action with limited notice.

Unexpected downtime will be reported in the Announcements on the My Home page and through [@RIT\\_myCourses](#) on Twitter.

## Related Services

Some myCourses activities rely on services outside of the myCourses environment. You can monitor some of these additional services using the following resources.

## Turnitin

The Originality Report features of the myCourses Dropbox are offered in association with Turnitin. The system status for this service can be monitored through [@TurnitinStatus](#) on Twitter.